

156

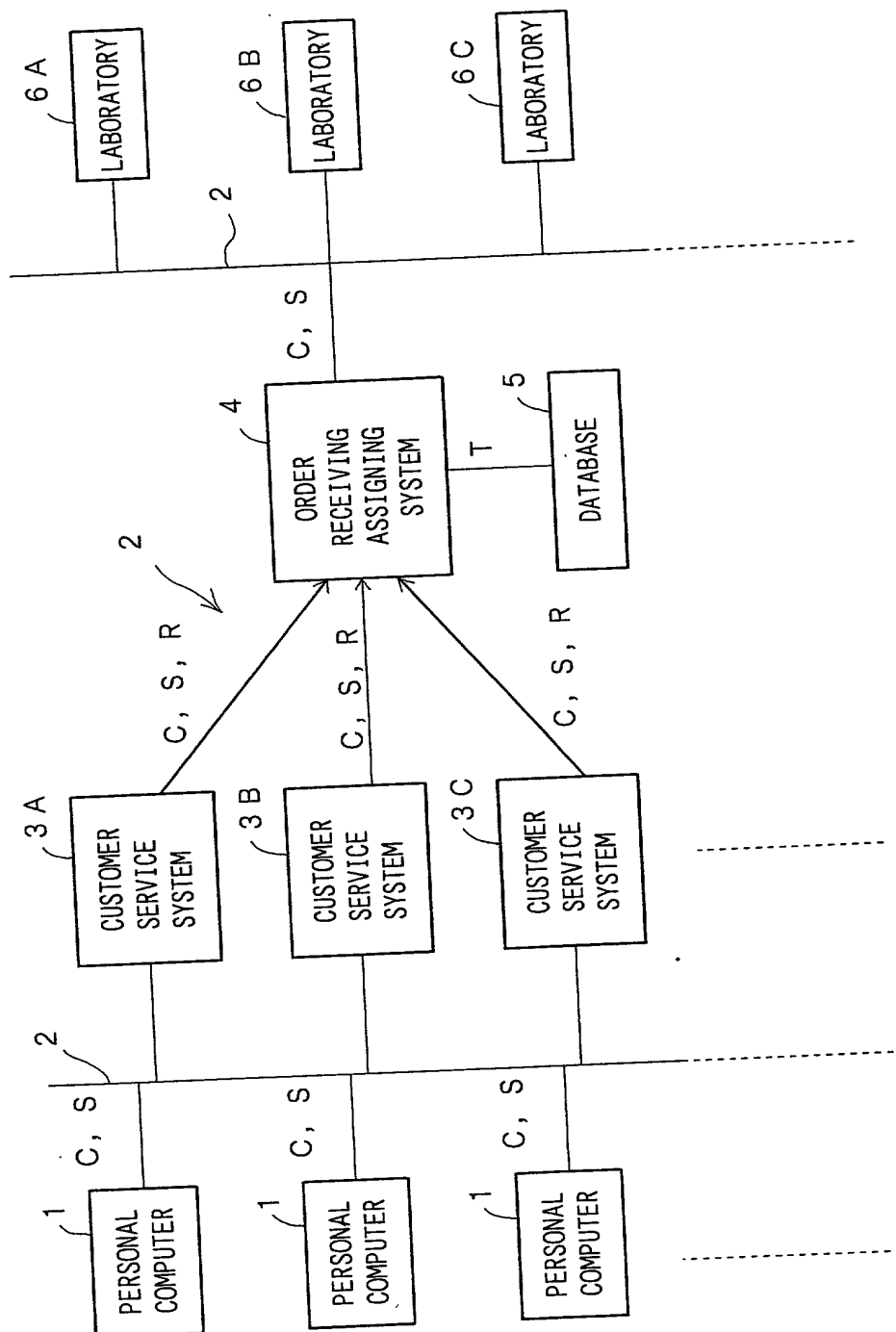


FIG. 2

T

CUSTOMER SERVICE SYSTEM	FLOW INFORMATION	LABORATORY
3 A	0 0 0 1	6 B
3 A	0 0 0 2	6 C
3 B	6 A	
3 C	KANAGAWA	6 C
3 C	SHIZUOKA	6 A
3 C	SAITAMA	6 B

<LABORATORY>

<ORDER ASSIGNING SYSTEM>

<CUSTOMER SERVICE SYSTEM>

<PERSONAL COMPUTER>

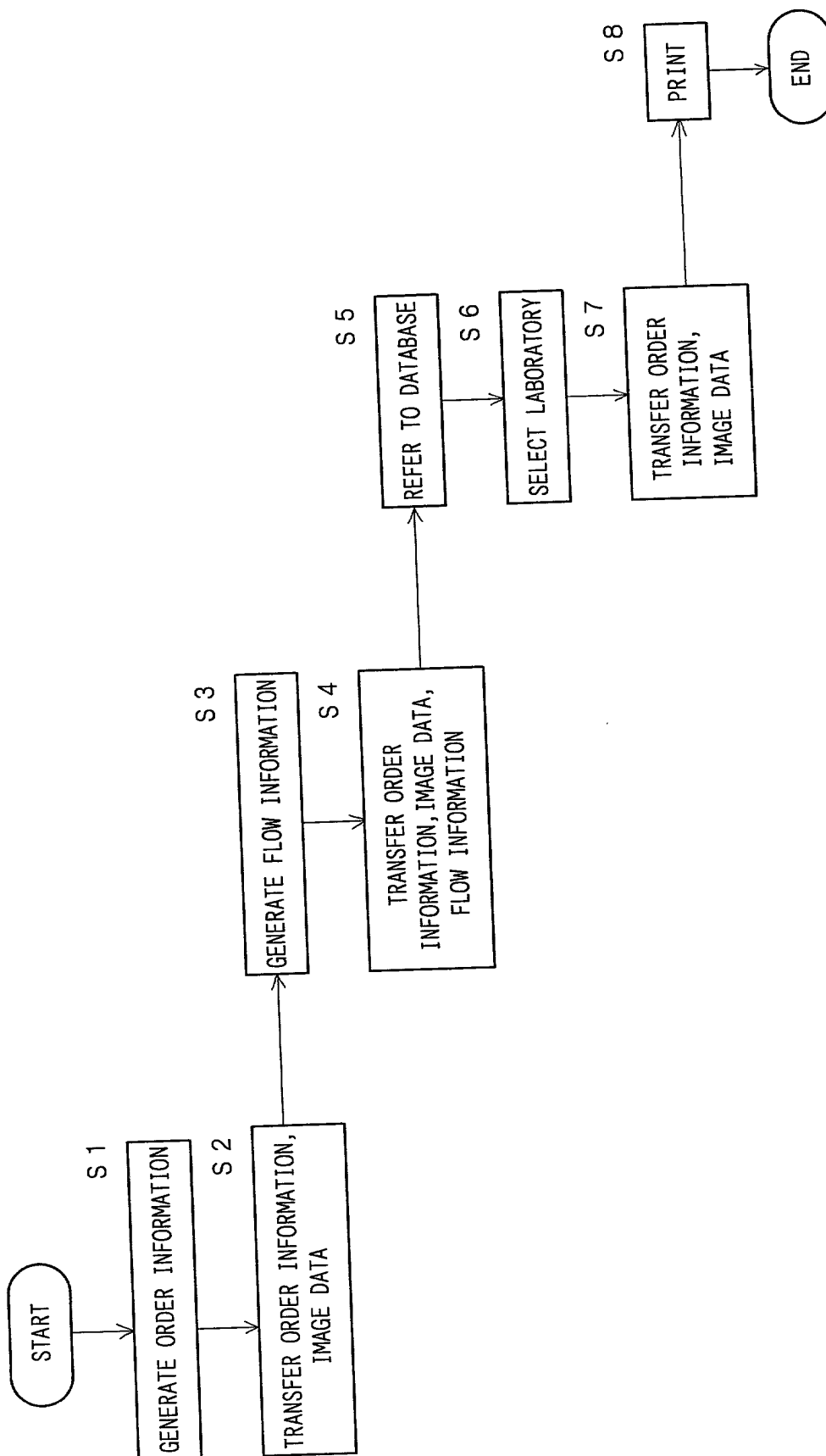


FIG. 3

T O

LABORATORY	NUMBER OF ORDERS
6 A	4 3 2 3
6 B	2 1 7
6 C	1 0 2 3

F I G. 4

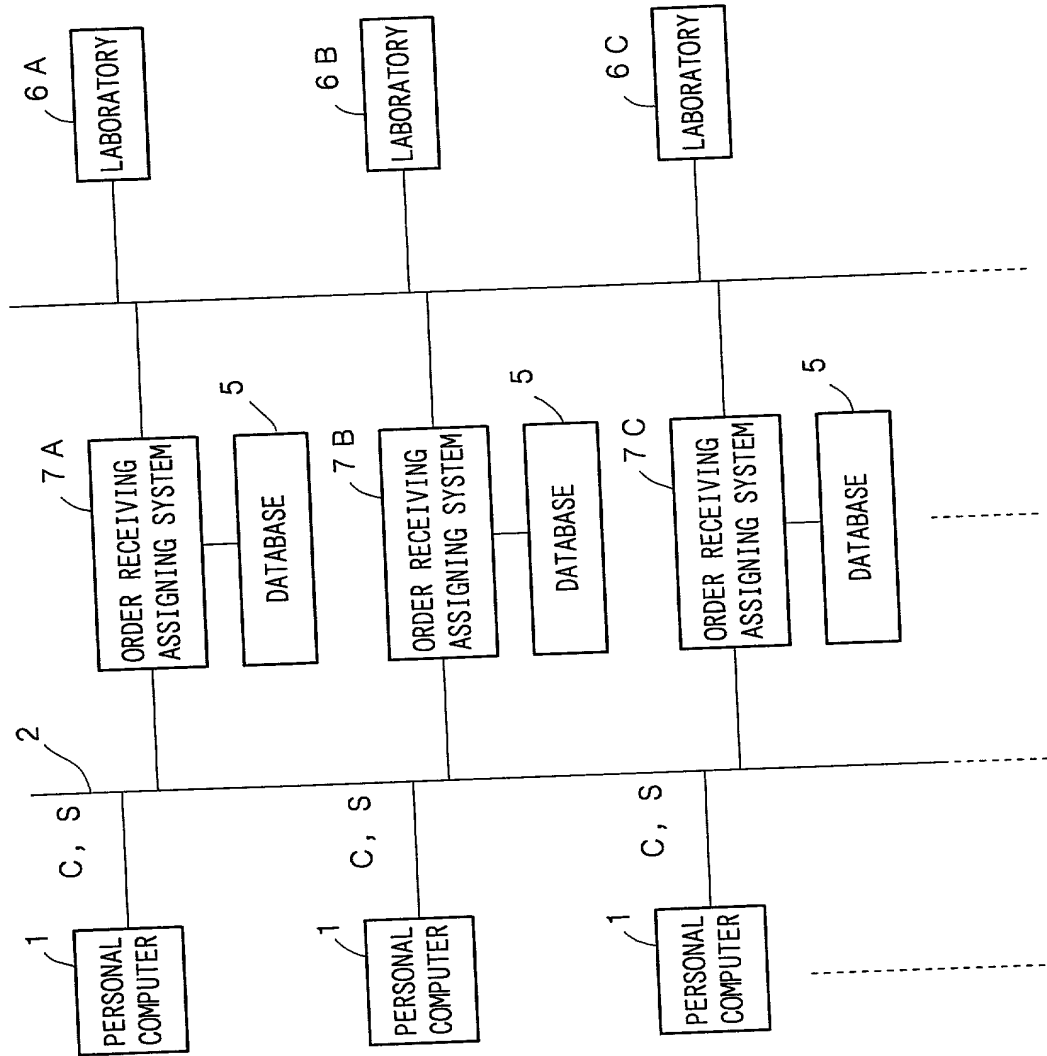


FIG. 5